

may be relevant, including details of any medication that you have been prescribed by your doctor, dentist or hospital specialist. If you are taking Warfarin please bring your INR booklet with you. A medical history will be taken, followed by an examination which may include X-rays and other specialist tests.

### Who you will see?

A senior clinician, who is responsible for your care will see you. In most cases, this will be a consultant or a member of their team.

### Children attending the Dental Hospital

All children under the age of 16 must be accompanied by a parent or legal guardian as parental consent is required before any procedure, including x-rays, may be carried out. Please note that siblings, a relative or family friend cannot give consent, even if they hold a letter of authorisation from die parent legal guardian.

You should where possible bring along any x-ray pictures of your child's teeth taken recently by your dentist. This may avoid repeating unnecessary x-rays or having to postpone treatment decisions until these x-rays can be sent to us and will also help to reduce the waiting time on the day of your visit.

### Failure to attend new appointments

Due to high demand for our services, please be advised that you will not receive another appointment if you fail to attend a consultation appointment without notifying us at least 24 hours in advance or if you reschedule your appointment more than once.

To cancel or re-arrange a consultation appointment, please contact the Appointments Centre on 0207 188 8006 or via e-mail at [dentalappointments@gsttnhs.uk](mailto:dentalappointments@gsttnhs.uk)

### interpreters

If you need an interpreter for this appointment, please ring the number on your appointment letter to arrange one or call the language support team on 0207 188 8815 or e-mail [languagesupport@gsttnhs.uk](mailto:languagesupport@gsttnhs.uk)

### Patient Transport

If you think you may be eligible for transport please contact the Patient Transport Assessment Team on 0207 188 2888.

### Car Parking

Disabled parking is available on both sites. Other car parking is very limited and we encourage you to travel by public transport. Detailed travel information is available on our website at [www.guvsandstthomas.nhs.uk](http://www.guvsandstthomas.nhs.uk) or from our Knowledge and Information Centre (KIC) on 0207188 3416 or e-mail: [kic@astt.nhs.uk](mailto:kic@astt.nhs.uk)

You will be provided with more information regarding your treatment on your visit to the department. Please complete the enclosed Patient Registration Questionnaire and Medical History forms and bring these with you when you attend your appointment